

## **Notice to Allen Memorial Hospital Patients of Privacy Incident**

Moab Valley Healthcare, Inc. is committed to protecting the security and confidentiality of our patients' information. Regrettably, this notice concerns an incident involving some of that information.

On February 24, 2017, we learned that following the closing of Allen Memorial Hospital in February 2011, some patient information was left at the facility after it was abandoned and may have been viewed by unauthorized third-parties. We immediately began an investigation and determined that paper lab and radiology logs that remained in the abandoned facility included patients' names, types of studies and diagnoses. Patients' social security numbers, financial information, and medical records were **not** included.

This incident did not affect all Allen Memorial Hospital patients; only a limited number of patients who had lab or radiology studies prior to 2011.

While we have no indication that any patient information has been used in any way, we began mailing letters to affected patients on April 25, 2017, and have established a dedicated call center to answer any questions patients may have. If you believe you are affected but do not receive a letter by May 15, 2017, please call toll-free 855-474-3891, Monday through Friday, between 9:00 a.m. and 5:00 p.m. Mountain Time.

We deeply regret any concern this incident may cause our patients. To help prevent something like this from happening in the future, we have retrieved all the Moab Valley Healthcare documents that remained in the facility.