



450 Williams Way, Moab, Utah 84532 · 435-719-3500 · www.mrhmoab.org

Dear Valued Patient,

When you've dedicated all your energy to getting healthy, mounting medical bills can come as a surprise and easily overwhelm you. Please allow us to assist with the financial aspects of your hospital visits.

Moab Regional Hospital is a Not-for-Profit hospital and as such we are prepared to offer financial assistance to those who qualify.

Eligibility

Based upon family size and gross annual household income.

- Available to individuals and families whose income falls within 400% of the current Federal Poverty Guidelines (updated annually) and for medical hardship.
- Applies to all services except elective procedures (for example, cosmetic and/or services not medically necessary).

How can you apply for Financial Aid?

The Financial Assistance Policy, Financial Assistance Application and plain-language summary

- Call Moab Regional Hospital, 435-719-3536 Monday – Friday, 8 am to 5 pm
 - You may also request the full Financial Aid Policy and/or application for free via mail.
- Download the application form at <https://mrhmoab.org/financial-aid/>
- Request an application or a copy of the full financial aid policy at any registration desk or the business office.
 - 450 W Williams Way, Moab, UT 84532

When you initiate communication with our hospital's financial navigators, you should have proof of your annual income and a list of your assets ready. You should also gather savings and investment information, such as bank account balances, CDs, money market accounts and retirement funds. If you're not making income or you don't have any assets, you will be asked to prove that as well. ***Additionally, any medical assistance for which you qualify must be exhausted, including state aid programs such as Medicaid.***

Amounts Charged to Patients

Moab Regional Hospital will not charge patients eligible for Financial Assistance under this policy for emergency or other medically necessary care more than the Amounts Generally Billed (AGB) to individuals who have insurance. The calculation is determined yearly.

We're here to help so please contact us with any question regarding this program at any of the following number(s):

Financial Navigator 1: 435-719-3536

Medicaid Specialist: 435-719-3608

If you don't think you will qualify for financial assistance we offer a variety of payment plans:

- Prompt pay discounts are offered within 30 days of your 1st statement if paid in full
- 3 month interest free payment plan
- 6 month interest free payment plan online at www.mrhmoab.org
- AR Services is prepared to handle payment plans longer than 6 months Call any of the numbers above to get your plan going today! You will not be automatically enrolled in any of these plans unless we hear from you.

Sincerely,

Moab Regional Hospital Business Office

Si español es el idioma preferido por favor vaya a <http://www.mrhmoab.org> para más información